

Jessey Thomas, RN, CSMP, MSN, MBA **Vice President, Chief Nursing Officer**



Jessey Thomas, RN, CSMP, MSN, MBA, is the Vice President, Chief Nursing Officer of the Memorial Hermann Medical Group (MHMG). Jessey has over 17 years of healthcare experience. Currently, Jessey leads nursing operations within the ambulatory care space and is responsible for the clinical leadership of the nursing, clinical regulatory, safety, and quality operations for over 91 locations within MHMG clinics, Urgent Cares and Employer Solutions sites. From virtually no structure, she designed programs in education, training, mentoring, core competency development and credentialing. She developed the clinical operations department, created new clinical staff support roles, and helped clinical staff achieve top level certifications. Jessey leads a number of committees within MHMG, and provides oversight of piloting and developing new management programs for chronic care, transitional care and panel health. In addition, she leads the MHMG quality team and ensures all incentive and mandatory quality programs submissions resulting in significant ROI.

Prior to joining MHMG, Jessey served as the Area Director of Quality & Risk Management at Kindred Sugarland and Town & Country hospitals where she oversaw safety/quality operations, performance improvement, clinical risk management, infection control, health information management, and reporting for The Joint Commission and Centers for Medicare and Medicaid Services. She completed the MHMD University executive education program at Rice University and the Memorial Hermann Nurse Executive Leadership Academy. Jessey's primary focus involves achieving results in safety, patient-centeredness, effectiveness, efficiency, timeliness, and equitable care.